

Connect Northline's Customer Portal

NORTHLINE

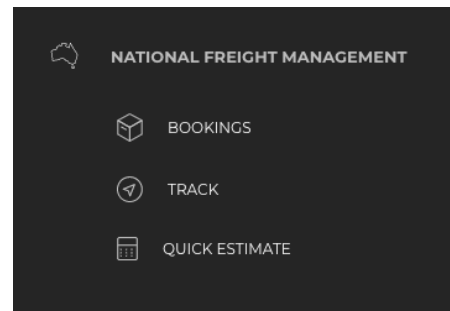
Australia's Global Logistics People

Northline's Connect portal allows you to book a pick up, create consignments and labels, view and download proof of deliveries, track your freight and much more.

Key Functions

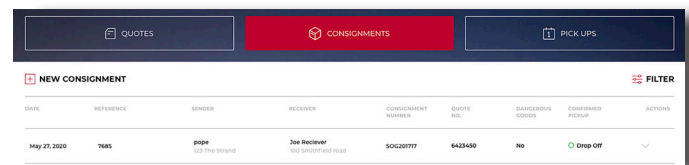
Book

All bookings are created in real time with Northline. There is no manifesting or batching required.



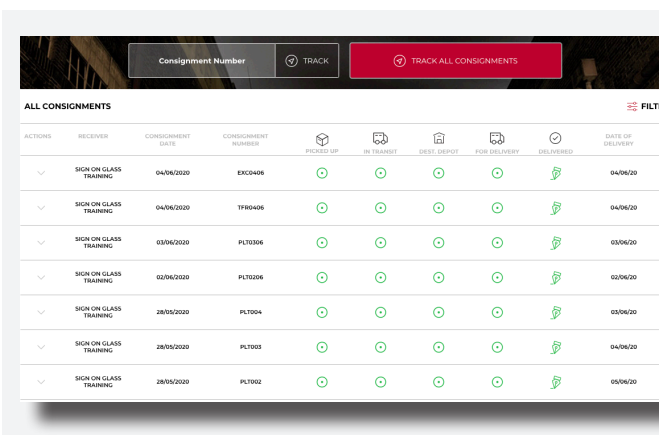
Consignments

Link consignments and pick up job information in one simple list.



Print

Print all your consignments including labels, invoices and connotes as you go or once you've completed your booking.



Track

Track a single consignment or all consignments.

You can also see a snapshot view to see the progress of all your consignments in one simple list.

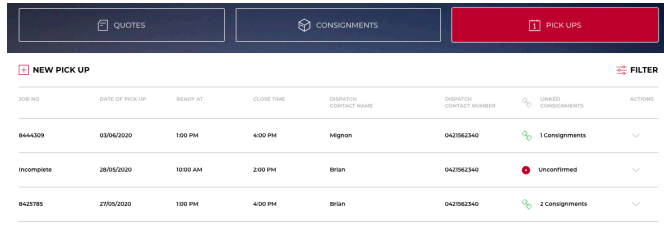
Quote

Raise a quote to get a price for a movement. See the history of quotes created and whether they have been converted to a consignment.

Features

Single Login

Book, track and get a quick estimate all with one single login.



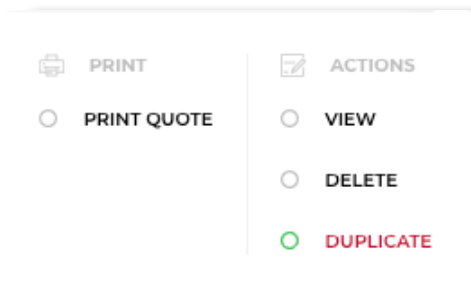
JOB NO	DATE OF PICK UP	READY AT	CLOSE TIME	DISPATCH CONTACT NAME	DISPATCH CONTACT NUMBER	LINKED CONSIGNMENTS	ACTIONS
8444309	03/06/2020	100 PM	4:00 PM	Mignon	042582340	1 Consignments	⌵
Incomplete	28/05/2020	10:00 AM	2:00 PM	Brian	042582340	Unconfirmed	⌵
8423785	27/05/2020	100 PM	4:00 PM	Brian	042582340	2 Consignments	⌵

Summary

Pick up page shows all current, past and incomplete pick ups and the consignments linked to them.

Multiple Users

Multiple users with individual access levels can be linked to a single customer account.

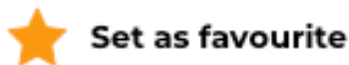


Duplicate

Duplicate past quotes to save time and get an updated price.

Auto Save

Auto save with no timeout so you never lose any information you have created.

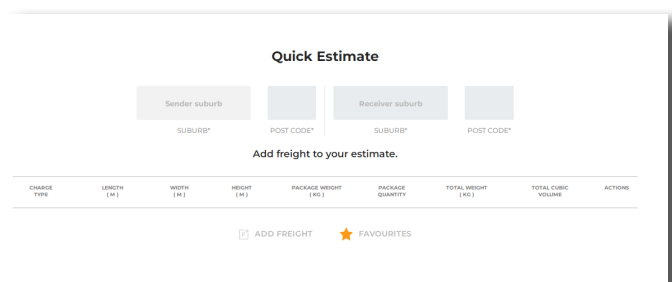


Favourites

Create favourites and save frequently used information such as sending to and from addresses.

Quick Estimate

Get a quick cost estimate based on simple sending and receiving locations.



Quick Estimate

Sender suburb: SUBURB* POST CODE* Receiver suburb: SUBURB* POST CODE*

Add freight to your estimate.

CHARGE TYPE	LENGTH (M)	WIDTH (M)	HEIGHT (M)	PACKAGE WEIGHT (KG)	PACKAGE QUANTITY	TOTAL WEIGHT (KG)	TOTAL CUBIC VOLUME	ACTIONS
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ADD FREIGHT FAVOURITES

Support

Raise a Customer Service Enquiry

Raising a query for a specific consignment can be done quickly and easily.

ACTIONS	RECEIVER	CONSIGNMENT DATE	CONSIGNMENT NUMBER	PICKED UP	IN TRANSIT	DEST. DEPOT	FOR DELIVERY	DELIVERED	DATE OF DELIVERY
<input type="button" value="SEND ENQUIRY"/>	SIGN ON GLASS TRAINING	15/06/2020	TFR1406						15/06/20
<input type="button" value="SEND ENQUIRY"/>	SIGN ON GLASS TRAINING	15/06/2020	DEF1406						15/06/20
<input type="button" value="SEND ENQUIRY"/>	SIGN ON GLASS TRAINING	15/06/2020	ABC1406						15/06/20

HELP DESK

RESOURCES
Access quick start guides and other useful guides.

- QRC1 - Operating System, Login & Password Credentials
- QRC2 - Creating a Booking
- QRC3 - Setting Address Book Favourites
- QRC4 - Setting & Adding Freight Profile Favourites

[DOWNLOAD USER MANUAL](#) →

FREQUENTLY ASKED QUESTIONS
View a growing list of frequently asked questions, categorized into topics.

- What is Customer Portal?
- Can I convert a quote or a quick estimate into a consignment?
- How do I track consignments?

[VIEW ALL FAQS](#) →

Help Desk

Find frequently asked questions, quick start guides and other useful tips about the portal.

Notifications

Stay up to date with alerts and notifications.

NOTIFICATIONS

View the latest announcements.

- 04/04/2022 Flooding Impacts affecting services in Northern New South Wales - Service Update #2
- 31/03/2022 Flooding Impacts affecting services in Northern New South Wales



Training for Customers

Northline offers training of the Connect portal via Microsoft Teams and Zoom, as well as over the phone.

For further information please contact your Account Manager.